



Living Hope ABA Therapy

1416 Metro Drive

Alexandria, LA 71301

Phone: 318-319-7273/fax: 855-797-5297

Frequently Asked Questions

1. *What are my first step's ?*
 - a. *Get a psychological evaluation from a qualified healthcare provider. If you are unsure of what the qualification are, please refer to the LA Medicaid Program Covered Services. An evaluation from the school board sometimes is acceptable as well.*
 - b. *Get a RX for ABA Services. (Sometimes we receive this with referral from PCP)*
 - c. *Fill out an enrollment packet from Living Hope ABA. This can be obtained from our office, or online.*

*NOTE: Once the packet is turned in your child can go on our waiting list, but we cannot proceed with services unless **ALL THREE** of the above (as well as copies of the insurance cards and parents ID) are turned in to the clinic.*

2. *Ok, all three of the things are turned in. What do I expect now?*
 - a. *Your child will go on a waiting list. We must have a spot available to provide therapy. Everything above must be done before your child is put on the waiting list as well.*
 - b. *We do offer a home program in the Avoyelles Parish. When our Board-Certified Behavior Analyst (BCBA) assesses your child, they can go into further detail of this. Please mention this upon turning in all documents.*
 - c. *When it comes time for your child to be assessed by the Board Certified Behavior Analyst for our services, the receptionist will call to make an appointment. This will only happen after the following happened:*
 1. *Insurance company has authorized the assessment*
 2. *Spot has become available*

NOTE: We cannot send for an authorization to your insurance unless everything is turned in.

3. *Does the BCBA have to do an assessment since the doctor already did an evaluation on my child?*
 1. *Yes, this assessment is to customize a treatment plan for your child and to tell us where to start the Treatment.*
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4. Are there any other documents needed?

Yes, you will sign releases of information in order to obtain the information. Also, if the child has a Current IEP from the school they attend, obtaining a copy and providing it with the information will be helpful.

5. May I come by or call to check the progress of the waiting list?

Please feel free to call to check the progress of the waiting list. We will be contacting you when it is Time for your child to be accessed. Also, if you are interested in touring the facility, please call the Receptionist and let her know when you will be coming, or she may be able to tell you a good time to come.

NOTE: If there are any changes to the contact phone number, or address, please notify us so we will have the correct number to call when it is time for your child be assessed.

THANK YOU FOR CHOOSING LIVING HOPE ABA THERAPY FOR YOUR CHILD!!!!!!
